



ST MARTINS RESIDENTS ASSOCIATION

Dear Residents,

Did you know that this block is infested with mice?



There's no point us getting pest control in as individuals: the mice will simply move to the next flat.

We need our landlord to do pest control for the entire building.

If you haven't done so already please complain to Metropolitan, you can do this in two ways:

1) Fill out the complaint form

(please drop it round to: Terry at 165 Abbots Park)

2) Email contactus@metropolitan.org.uk

(please copy in StMartinsResidentsLambeth@gmail.com)

Please give as much detail as possible and tell us how your life has been affected, as it helps us if we escalate this to the landlord.

If you have complained to Metropolitan, tell us what response you got:

- **Email:** StMartinsResidentsLambeth@gmail.com
- **Phone:** 07468 083400
- **Facebook:** www.facebook.com/groups/stmartinsra

Together we can fix this!!

To: Metropolitan, The Grange, 100 High St, Osidge, London N14 6PW

Dear Metropolitan,

I wish to report an infestation of mice in my property at..... Abbots Park

The infestation is in the following areas:

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.....

The infestation affects me because (e.g. it exacerbates a phobia, it exacerbates a medical condition, it limits room usage)

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I know this infestation affects other flats in the block so you need to send pest control to cover the entire block. Please let me know when you will do this.

Yours faithfully,

Name:

Address:

Email or phone: