



## St Martin's Tenants and Residents Association

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Thanks to Asal and Ruby from Fenstaton School for designing our logo

MEETING CALLED BY	TRA Committee
TYPE OF MEETING	General Meeting
ATTENDEES	Committee: Chris Terry C Malcolm, Stephen, Dennis, Bernie, Metropolitan: Karla (Housing Officer) Kush (Repairs officer) Cllr Mary Atkins 10 other residents

### Agenda topics

- Disabled access to blocks
- Training On Active Listening and Surveying Residents.
- Distribution of the news letter
- Dip site and youth facilities.
- Christmas event
- Lighting
- Community Centre

## Report on what the TRA have been working on

DISCUSSION	
	<ul style="list-style-type: none"> <li>● Complaints re Tebbs House (see <a href="https://stmartinstra.wordpress.com/repairs/sewage-in-tebbs-house/">https://stmartinstra.wordpress.com/repairs/sewage-in-tebbs-house/</a>)</li> <li>● Complaints re lighting: Terry, Bernie and Chris will continue to put forward complaints re lighting that are out for any length of time once it has been reported.</li> <li>● Traffic on the estate: Terry and Bernie attended a meeting re the traffic with the head of Fenstanton and some initiatives would be looked at during the coming months such as walk to week school. School will also ask Lambeth to monitor the traffic from September. (Further information on the TRA website: <a href="http://bit.ly/1M4FiHt">http://bit.ly/1M4FiHt</a>)</li> <li>● Petition about Maskall Close youth facilities presented to Lambeth Council. A response letter was received and can be seen on our web page (see <a href="https://stmartinstra.wordpress.com/dip-site/">https://stmartinstra.wordpress.com/dip-site/</a>)</li> <li>● We have a newsletter</li> <li>● Bernie said that she had been informed that Tebbs house had a further leak and when reported the resident was told it was non urgent.</li> <li>● Bernie also said the balcony on the first floor of Bell was also blocking</li> </ul>
CONCLUSIONS	
	<ul style="list-style-type: none"> <li>● Kush will look into these and feed back to TRA.</li> </ul>

## Disabled Access to Blocks.

DISCUSSION	Residents had talked about lack of disabled access and also access for families with buggies getting into blocks
	<ul style="list-style-type: none"> <li>● Karla Powell the housing officer was asked if any plans were being made to have ramps put in. No plans are in place to do this, but she said if residents had a problem with access that a referral for occupational assessment to Lambeth Councils aids and adaptations could be looked at</li> <li>● It was also noted that pavement are not compliant for disabled access on and off of payments, especially around Gaywood Close</li> <li>● It was also noted that around the estate some residents had difficulty opening the front doors as it gave very little time to open the doors.</li> </ul>
CONCLUSIONS	

- Information to be put on the TRA website to sign post residents should they need an occupational assessment to get aids and adaptations fitted.
- Kush to identify the doors and have them adjusted
- Metropolitan to put notices on doors and notice boards to sign post residents who might be in need of aid and adaptations.
- This is also something that the TRA can look into further when they are door knocking (see below) to get information on what residents would like to see happen on the estate.

## Training On Active Listening and Surveying Residents.

<b>DISCUSSION</b>	<p>Graham will be doing some training on this before the end of September. The TRA are invited to attend this training. This will help the TRA engage with residents and ask what are the positives and barriers they face on the estate. This will help to gather information to help the TRA focus on issues in the coming year.</p> <p>Graham felt that most of the questions should be open questions and residents usually will tell you issues that may be relevant to them. So most of the issues that had been discussed at the meeting i.e. Disabled access etc would come to light if residents needed more support.</p>
<b>CONCLUSIONS</b>	<ul style="list-style-type: none"> <li>• Graham to arrange a suitable date before the end of September for training and TRA members are invited to attend.</li> <li>• TRA to do some door knocking to introduce themselves and to gauge views of residents.</li> </ul>

## Distributing Newsletters

<b>DISCUSSION</b>	The TRA has developed a newsletter and it has now been printed as Metropolitan only printed 50 we have had the them we are looking at distribution. Karla said that they would print the leaflets in future.
<b>CONCLUSIONS</b>	<ul style="list-style-type: none"> <li>• Stephen and Malcolm will deliver to Baldwin..</li> <li>• Dennis and Mike will deliver high trees.</li> <li>• Chris to organise Gaywood</li> <li>• Bernie to organise north part of the estate</li> <li>• Chris Bernie, Mike to deliver to Challice way.</li> </ul>

## Dip Site and Youth Facilities

<b>DISCUSSION</b>	<p>A Petition had been presented to Lambeth Council to ask why the dip site had not been available to the Youth on the estate as originally promised by the three housing association. A reply is available to view on the TRA site (<a href="http://www.stmartinstra.wordpress.com/dip-site">www.stmartinstra.wordpress.com/dip-site</a>).</p> <p>On a related matter a resident is concerned that large numbers of youth are hanging around the estate and the play grounds, the resident did say that they were not causing any trouble this was predominately around the scout hut. This again highlighted the lack of facilities for youth on the estate. It was hoped that when the DIP site was opened to the youths on the estate would be able to attend, Graham from High trees has engaged with the youths and said it is around not having enough facilities for the youths. He has engaged with youths about what they would like to see on the estate, this could also be looked at when the surveys are being completed</p> <p>Dennis said that he attended a meeting and it was agreed that the youths could use some of the facilities, as it was the summer break they encountered a lot of problems.</p> <p>Mary Atkins said that she is hoping that something may start happening by September.</p> <p>Annette asked if we could make sure that when this facility was available that no surcharge would need to be paid.</p>
<b>CONCLUSIONS</b>	<ul style="list-style-type: none"> <li>• It was agreed that we would ask to be shown around the CIC and also to show youth around. Annette and Terry to draft a letter. Graham and Natalie will speak to young people who might be interested in a tour</li> <li>• If we have not got use of the dip site in the autumn the TRA will go back to the council meeting to ask why our petition was not acted on and at that time seek to get publicity from the press.</li> </ul>

## Christmas Event

<b>DISCUSSION</b>	Natalie would like to have an event on the estate for Christmas for people who may be isolated and have no family or just find Christmas a difficult period. She would like to organise a traditional Christmas Meal and would like support to do this. She is in need of £200 to secure the community centre.
<b>CONCLUSIONS</b>	
	<ul style="list-style-type: none"> <li>Terry C said we could borrow the money from High Trees to secure the community hall. This was agreed by the meeting. We are due to secure funding for the TRA from Metropolitan and this money would be paid back as soon as the funding comes through.</li> <li>Annette, Bernie and Dennis are willing to support Natalie with planning the event.</li> </ul>

## Lighting

<b>DISCUSSION</b>	
	<ul style="list-style-type: none"> <li>Stephen said while we had seen an improvement we would like to see the majority of light repaired</li> <li>Stephen has a spreadsheet ready to go for Gaywood Close if anyone wants to take on mapping the lights.</li> <li>A resident from Chalice Way is very concerned re the lack of lighting in Chalice way, he said that a lot of youths hang around and it encourages antisocial behaviour leaving residents to go out.</li> <li>Bernie said she thinks Metropolitan need to step up to the plate and sort out these issues with lighting as we have only mapped Approximately 40% of the lighting that it was a problem right through the estate.</li> <li>Annette felt that senior staff from the three housing associations should attend an estate inspection and walk around with the residents.</li> </ul>
Kush	<ul style="list-style-type: none"> <li>Said residents had to report lights that were out he said he does a drive about monthly to identify lights out.</li> <li>He said some new contractors would be looking at the lights and he hoped it would improve.</li> </ul>
<b>CONCLUSIONS</b>	
	<ul style="list-style-type: none"> <li>Chris, Bernie and Terry will continue to escalate complaints around lighting that have been reported and not repaired..</li> </ul>

## Community Centre

<b>DISCUSSION</b>	Residents are concerned at the cost of hiring the community center as it is the same cost to outside groups as it is to residents.
<b>CONCLUSIONS</b>	
	<ul style="list-style-type: none"> <li>Terry C said this was due to the cost of running the centre.</li> <li>Residents felt that this community centre belonged to the estate and therefore should be able to be used by the estate to host events and clubs for residents on the estate but it was too costly for people to hire.</li> <li>It was agreed that this was a subject that needed further looking into it would be an agenda item at a general meeting.</li> </ul>